

At-A-Glance Contact List

Administrator Support

	Phone	Email	Website
Routine questions, processing and support	855-215-5990 877-432-9274 (fax)	admin-assist@cp.org	cp.org/arc
Fidelity Plan Sponsor Webstation (PSW)	888-502-7526		cp.org/redirects/fidelity-plrs-to-scp-conversion
Fidelity Simplified Contribution Platform (SCP)	800-917-4369		cp.org/redirects/fidelity-plrs-to-scp-conversion
Forrest T. Jones (FTJ)	877-679-2678		FTJ.com

Benefits Relationship Management (BRM) Relationship Managers

Relationship and account management (New business, consulting, personalized service and support)	Visit the BRM web page for contact information		cp.org/brm
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As an individual for

	Phone	Email	Website
Pension, Retirement Plans and Group Life Insurance	866-802-6333 877-432-9274 (fax)	benefits@cp.org	cp.org cp.org/myaccount
Medical, Dental, and Group Life	800-480-9967 877-432-9274 (fax)	mtcustserv@cp.org	cp.org
Fidelity Member Customer Service line	877-208-0092		netbenefits.com
Disability Insurance American Family Life Assurance Company of New York (Aflac)	800-206-8826		mygrouplifedisability.aflac.com/personal/s/login

Church Publishing Incorporated

	Phone	Email	Website
Orders, Customer Service	800-242-1918	churchpublishingorders@pbd.com	churchpublishing.org

Church Insurance Agency Corporation

	Phone	Email	Website
Property and Casualty	Client Services: 800-293-3525 Billing: 800-819-2984 Claims: 800-223-5705 Claims: 802-753-1385 (fax) Find Your Rep: 800-293-3525	ciacservice@cp.org For Certificate of Insurance Requests cicvtcerts@cp.org	cp.org/global/about-us/about-cpg/church-insurance/ Contact Us cp.org/global/about-us/contact-us/

Health Plans

	Website	Phone / Hours	App
Anthem Blue Cross Blue Shield Medical/Behavioral Health (EAP administered by Cigna — see Cigna section)	anthem.com	844-812-9207 Monday to Friday, 8:30 AM to 8:00 PM ET Behavioral Health Resource (866-621-0554) (24/7)	Sydney Health App (formerly Anthem Anywhere Mobile App): Sydney Health Mobile App Sydney Health
Cigna Medical/Behavioral Health EAP	cigna.com.com	Members: 800-244-6224 (24/7) EAP: 866-395-7794 (24/7) Pre-Enrollment: 888-806-5042 (24/7)	myCigna Mobile App Apple: myCigna on the App Store (apple.com) Google Play: myCigna - Apps on Google Play

Health Plans

	Website	Phone / Hours	App
Delta Dental	deltadentalins.com	Members: 888-894-7059	Delta Dental Mobile App Apple: Delta Dental Plans Association on the App Store (apple.com) Google Play: Delta DentalPlans Association Apps on Google Play
Kaiser Permanente	kp.org	Colorado: 877-883-6698 Georgia: 866-800-1486 Mid-Atlantic States: 877-740-4117 Northwest: 866-800-3402 Northern California: 800-663-1771 Southern California: 800-533-1833	Kaiser Permanente Mobile App Apple: Kaiser Permanente on the App Store (apple.com) Google Play: Kaiser Permanente - Apps on Google Play
Express Scripts Prescription Drug Benefits	express-scripts.com	800-841-3361 (24/7)	Express Scripts Mobile App Express Scripts Pharmacy Mobile App Express Scripts (express-scripts.com)
EyeMed Vision Care	eyemedvisioncare.com/ecmt	Members: 866-723-0513 Pre-enrollment: 866-723-0596 Monday to Saturday, 8:00 AM to 11:00 PM ET Sunday 11:00AM to 8:00PM ET	EyeMed Members Mobile App Apple: EyeMed on the App Store (apple.com) Google Play: EyeMed Apps on Google Play
Health Advocate	HealthAdvocate.com <i>password: episcopal</i>	866-695-8622 (24/7)	Health Advocate Mobile App Apple: Health Advocate SM on the App Store (apple.com) Google Play: Health Advocate Apps on Google Play
HealthEquity (Health Savings Accounts) Debit Cards may be issued	UHCRetiree.com/ECMT	866-382-3510 Monday to Friday, 6 AM to 6 PM MST	HealthEquity Mobile App Apple: HealthEquity Mobile on the App Store (apple.com) Google Play: HealthEquity Mobile Apps on Google Play
UnitedHealthcare Global Assistance	worldwatch.uhcglobal.com/	866-519-5401, TTY 711, 8 AM to 8 PM local time, 7 days a week	